

## Tablet warranty information

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Springboard does not have the resources to provide tech support during programming. However, the tablets are covered by a warranty for one year after they are received. Parents or guardians should be directed to call the phone number below with a copy of this letter should they have any issues:

1. Customer Service: toll free # 866-777-0079 or local at 607 257-7279, Press 1. Customer service is open Monday – Friday 9:30 am to 6:30 pm EST
2. Purchase date: **Date of LBC**
3. Purchase from: Springboard (Gift)
4. Order number: Not needed
5. Copy of the receipt: this letter will suffice